

# CONNECTION DETAILS



## TYPE OF CONNECTION

E.G. NBN SATELLITE, MOBILE BROADBAND,  
FIXED WIRELESS, FIXED LINE

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**PROVIDER NAME**

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**EMAIL**

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**SUPPORT PHONE #**

## ACCOUNT DETAILS

**EMAIL ADDRESS**

(TO LOG INTO ACCOUNT ONLINE)

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**PASSWORD**

(TO LOG INTO ACCOUNT ONLINE)

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**ACCOUNT #**

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**ADDRESS**

(LOCATION OF YOUR CONNECTION)

## LANDLINE PHONE

**PROVIDER**

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**LANDLINE #**

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**ACCOUNT #**

## ROUTER & MODEM DETAILS

**WIFI PASSWORD**

(PASSWORD TO ACCESS WIFI)

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**NBN NTD #**

(STICKER ON MODEM, IF APPLICABLE)

nbn™  outage service  
**1800 687 626**

Business hours: press option 3  
(for satellite info - voice recording with the current status)

Outside of business hours voice recording will be automatic.

**TELSTRA FAULTS: 132 203 (RESIDENTIAL)  
132 999 (BUSINESS)**

**NGWL: 1800 MYNGWL**

**HCRC: 1800 RRADIO**

**EMAIL: [RRADIO@TEAM.TELSTRA.COM](mailto:RRADIO@TEAM.TELSTRA.COM)**

