

HAVE YOUR SAY: 'SKYMUSTER EXPERIENCE' POLL OPEN NOW

Bush broadband lobby group, BIRRR (Better Internet for Rural, Regional & Remote Australia) is seeking SkyMuster satellite internet customers to take part in a survey to paint a picture of 'real world' experiences with the long-term 'solution to the Data Drought'.

"We need as many people who are hooked up, or waiting to be connected, to SkyMuster," said BIRRR admin Kristy Sparrow.

"We are after the spectrum of experiences - we don't mind if yours has been good, bad or ugly," Kristy said. "We want to hear it."

The online survey will take around 5 minutes, with results used in presentations by BIRRR to rural industry groups, and to nbn and government representatives.

"We hear a lot of anecdotal evidence on our Facebook group about installation, speeds, data usage, plans and customer support – documenting real world experiences through surveys like this is a vital tool in showing what is really happening across Australia."

People do NOT need to be a member of BIRRR to participate – there is a link at <u>birrraus.com</u> or go direct to <u>surveymonkey.com/r/BIRRRSkyMuster</u>

If people have no internet at home, they are encouraged to participate when connected (in town, on mobile) and share that experience. Survey is ongoing but data will be measured on Friday, October 21 for upcoming meetings with industry and government..

